## **EXPEDITED PROCEDURE - EXAMINING GROUP 2165**

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Max Copperman et al. Examiner: Neveen Abel-Jalil

 Serial No.:
 10/047,446
 Group Art Unit: 2165

 Filed:
 January 14, 2002
 Docket No.: 1546.015US1

Title: EFFICIENT AND COST-EFFECTIVE CONTENT PROVIDER FOR

CUSTOMER RELATIONSHIP MANAGEMENT (CRM) OR OTHER

APPLICATIONS

## **AMENDMENT & RESPONSE UNDER 37 C.F.R. 1.116**

Mail Stop AF Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

S/N 10/047,446

In response to the Final Office Action dated February 6, 2007, please amend the application as follows: